

Behind-the-Wheel Training Agreement and Expectations (Adult Clients 18+)

Client Name: _____

Once a student/driver has obtained a valid Texas learner's permit, they are eligible to begin Behind-the-Wheel (BTW) training. BTW or in-car training consists of an agreed-upon number of driving sessions based on the chosen package.

To ensure a safe and effective learning experience, the following expectations and policies must be followed:

Learner's Permit Requirements

1. Clients must have their learner's permit **in their possession at the time of instruction** and must either keep it on their person or provide it to the instructor until the session is complete.
2. **Failure to present the learner's permit** at the time of the scheduled drive will result in a **\$30 rescheduling fee**, and the session will be forfeited and rescheduled.

Dress Code

1. Clients are encouraged to wear **comfortable, weather-appropriate clothing**.
2. **Closed-toe shoes are mandatory** to ensure safe operation of the vehicle's pedals.

Cell Phone Policy

1. **Cell phone use is strictly prohibited during all drive times**. Clients may not use or handle mobile devices while behind the wheel.
2. In the event of an emergency or urgent need to be reached, **clients are advised to inform family/friends to contact the driving school office**. Instructors will respond when it is safe and appropriate.

Accidents and Property Damage

1. Any accidents or property damage resulting from the client's **reckless behavior or failure to follow instructions** will result in the client being held responsible for **65% of the insurance deductible**.

Insurance Clause

1. Little Debbies Drivin School, LLC maintains a business auto insurance policy for all instruction vehicles. This policy complies with the Texas Transportation Code, Chapter 601, and includes both **liability and uninsured/underinsured motorist coverage**.

Cancellation and No-Show Policy

1. All cancellations must be made **at least 24 hours in advance** of the scheduled drive time.
2. **Cancellations made less than 24 hours prior will incur a \$30 late cancellation fee**.
3. **Phone calls and emails are not accepted as proof of cancellation**. Cancellations must be submitted via the designated scheduling system or in person, where applicable.
4. **No-call/no-shows will also result in a \$30 fee**.
5. If a client **misses two scheduled drive times consecutively without proper cancellation**, they will be **suspended from booking further drive times for a period of two weeks**.

By signing below, the adult client acknowledges and agrees to abide by all policies and expectations stated above, including any associated financial responsibilities.

Client Signature: _____ Date: _____